

Clinical Pathways: From Idea to Impact

Operationalizing & Sustaining High-Impact Pathways in Pediatric Health Systems

Daniel Kelly, MD, MHQS

Vice Chair of Quality & Outcomes, Department of Pediatrics Quality Program

Pediatric Intensivist, Division of Medical Critical Care

Assistant Professor of Pediatrics, Harvard Medical School

Katie Catalano, MA

Senior Program Manager, Department of Pediatrics Quality Program

On behalf of the Boston Children's Hospital Clinical Pathways Team

Disclosures

- The presenters have no relevant financial relationships or conflicts of interest to disclose.

Learning Objectives

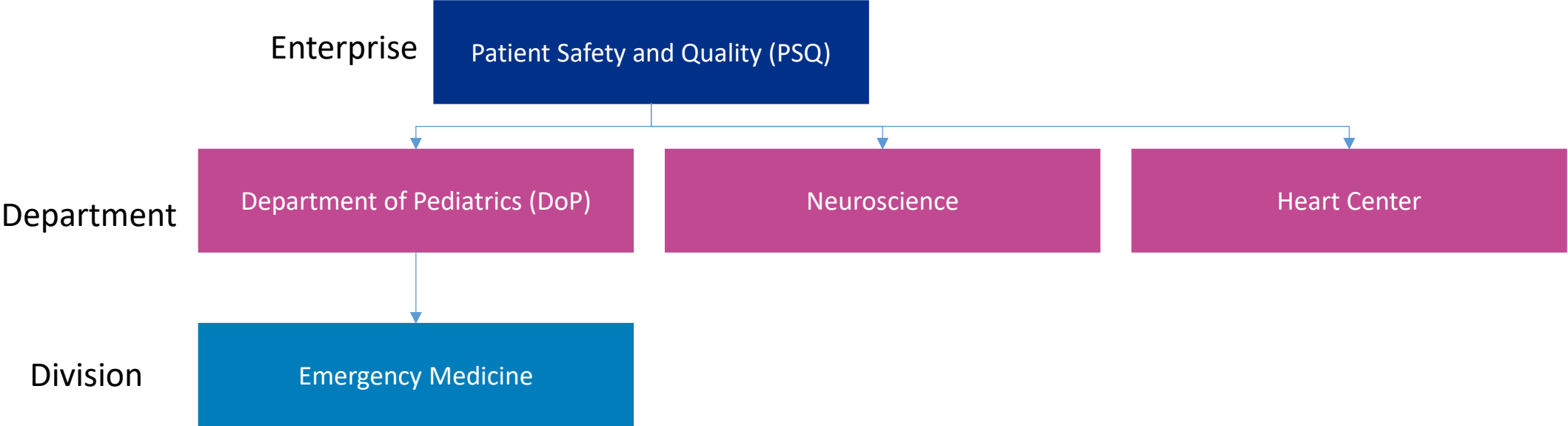
1. Describe a structured approach to clinical pathway management, from project intake through pathway retirement
2. Develop a roadmap for designing, implementing, and measuring a clinical pathway using standardized governance, multidisciplinary engagement, and implementation science principles
3. Translate lessons learned from successful clinical pathway case studies into their own organizations to improve standardization, sustainability, and patient outcomes

Agenda

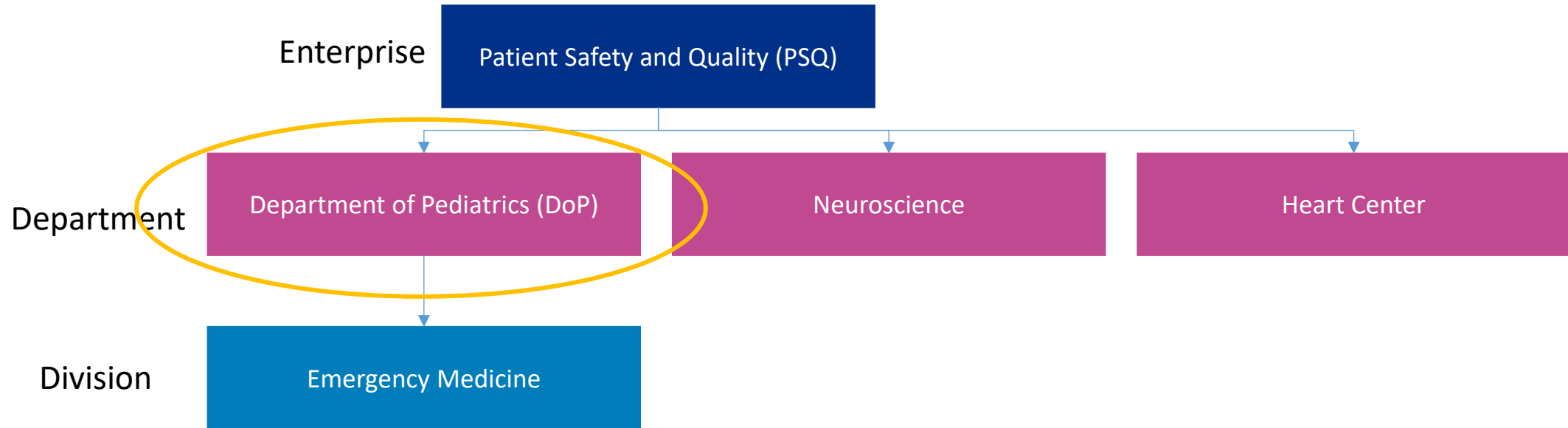
1. Programmatic Structure
2. A Scalable Model for Impact
3. Impact Examples
4. Application & Future Direction

Programmatic Structure

BCH Clinical Pathway Programs

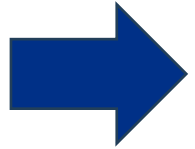


BCH Clinical Pathway Programs

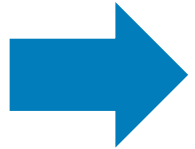


- 105 pathways across 17 clinical divisions
- Supports pathway development, measurement, implementation and ongoing review

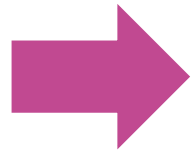
Barriers to Success



Rapid program expansion and evolving priorities



Development teams frequently deferred or overlooked measurement planning during project inception



Limited ability to determine if pathways were improving patient-centered outcomes



Reframing the Opportunity



STANDARDIZE EVIDENCE-
BASED CARE



ENABLE REAL-TIME
CLINICAL DECISION-
MAKING



REDUCE VARIATION &
IMPROVE OUTCOMES

Successful when supported by a **scalable model for impact**

A Scalable Model for Impact

01

Governance &
accountability
structure

02

Standardized
development
processes

03

Embedded
measurement
strategy

04

Implementation
infrastructure

05

Lifecycle
management &
sustainability

Safe

Timely

Effective

Efficient

Equitable

Patient Centered



Boston
Children's
Hospital

Department of Pediatrics
Quality Program

01

Governance & Operating Model

Establishing Effective Governance	Standardizing Intake and Prioritization	Champions as Drivers of Success
<i>Defining Roles & Accountability</i>	<i>Structured application process</i>	<i>Clinical champion accountability</i>
- Central oversight structure - Designated clinical champions - Integrated QI & analytics support - Multidisciplinary collaboration	- Clinical need & evidence base - Defined scope & targeted population - Proposed measures & outcomes - Stakeholder identification - Transparent review & decision framework	- Content development & evidence synthesis - Measurement strategy design - Implementation leadership - Ongoing pathway maintenance

02

Standardized Development Processes

Generate Idea

- Intervention for QI project
- Ensure idea aligns with local strategic plan

Submit Application

02

Standardized
development
processes

Complete standardized REDCap application including:

- Background & rationale
- Sharing evidence-base for condition
- Potential challenges
- Candidate measures (3-5 metrics)
- Existing stakeholders

The screenshot shows the 'Clinical Pathways Topic Submission' form from Boston Children's Hospital. The form includes a header with the hospital logo and 'Clinical Pathways' text. Below the header, there is a 'Thank you!' message and a paragraph explaining the purpose of the survey. The form is divided into two main sections: 'Contact Information' and 'Clinical Pathway Topic Questions'. The 'Contact Information' section includes fields for 'First Name', 'Last Name', 'Role/Title', 'Academic Credentials', 'BCH Email', and 'Department of Submitter'. The 'Clinical Pathway Topic Questions' section includes a text field for 'What is the clinical topic that you are interested in including in the BCH Clinical Pathways library?' and a dropdown menu for 'Does this Clinical Pathway's scope cross multiple departments or divisions?'. The form is styled with a light blue and white color scheme.

Safe

Timely

Effective

Efficient

Equitable

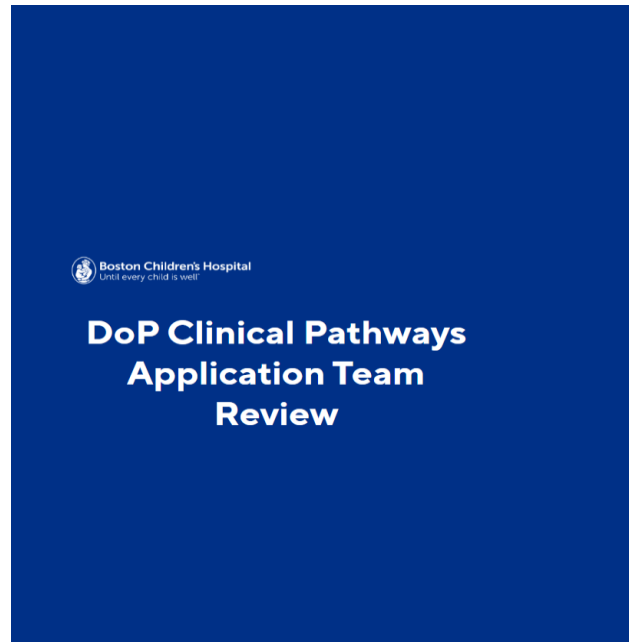
Patient Centered



Department of Pediatrics
Quality Program

Application Review & Approval Process

- Standardized review and approval process



Name of Reviewer *

Name of Pathway Application *

Is the proposal appropriate for pathway development? *

Is the problem to be addressed clearly identified? *

Is there a need for a clinical pathway for this condition? *

Has the target population been considered? *

Has adequate baseline data been collected to identify/quantify the problem? *

Has a development team been identified? *

Recommendation *

Additional Comments

DoP Pathways Team Determination / Next Steps

APPROVED

Share feedback w/ submitter and align on next steps and development timeline.

NEED MORE INFO

Request additional details needed to make a final determination.

DEFERRED

Communicate decision and offer recommendations for alternative strategies.

Safe

Timely

Effective

Efficient

Equitable

Patient Centered



Department of Pediatrics
Quality Program

Author Checklist

02

Standardized
development
processes

Phase	✓	Task
Preparing the Foundation	☐	Team identification
	☐	Review of literature/existing BCH and national guidelines
	☐	Question definition with desired outcome
	☐	Baseline data
Algorithm Design	☐	Setting and scope
	☐	Algorithm draft(s)
	☐	Feedback
	☐	Stakeholder engagement/awareness
	☐	Algorithm final draft
Measure Development	☐	Measurement plans
	☐	Baseline and exploratory data pull (as applicable)
	☐	Data review with feedback
	☐	Set targets/benchmarks
Implementation	☐	Strategy development
	☐	Order set content (if applicable)
	☐	Supplementary materials (if applicable)
	☐	Posting/announcement
Approval	☐	Clinical signoffs
	☐	CPAC feedback response (Submit for June CPAC by mid-May)

- Guidance for champions
- Ongoing support from DoP Pathways Team

Safe

Timely

Effective

Efficient

Equitable

Patient Centered

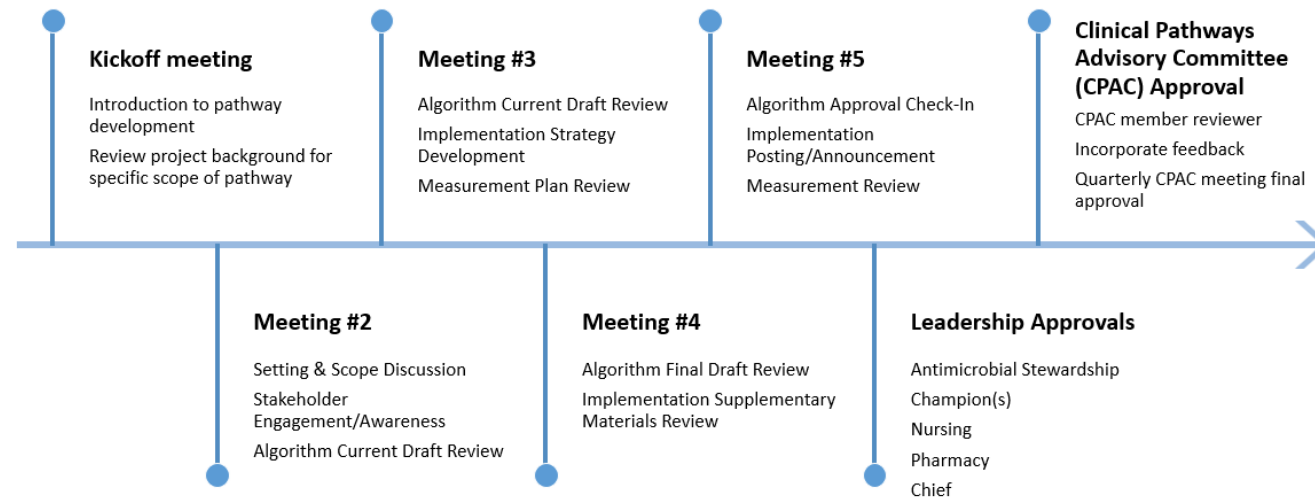


Department of Pediatrics
Quality Program

Sample Development Timeline

02

Standardized
development
processes



Safe

Timely

Effective

Efficient

Equitable

Patient Centered



Department of Pediatrics
Quality Program

03

Embedded Measurement Strategy

Measurement Framework Overview



03

Embedded
measurement
strategy

Measurement Framework

Application & Review

Application & Review

- Measurement plan includes 3-5 metrics
 - Outcome measures: 1-2
 - Process measures: 1-2
 - Balancing measure: 1
- Equity stratification plan

- Measurement expectations built into author checklists and templates

Analytics Handoff

- Data elements vetted by pathways leadership and analytics team
- Definition --> Data pull & verification --> SPC analysis --> Equity analysis --> Leadership presentation

Cadenced Review

- Metrics reviewed every 2-4 weeks
- Structured dashboards with clear status indicators

Centralization

- Departmental dashboard houses all metrics, charts, version-controlled definitions

Rightsizing Over Time

- Pathway advances through defined measurement phases
 - Development
 - Implementation/Study
 - Integration/Maintenance
 - Retirement
- Prevents measurement sprawl and maintains analytics bandwidth

03

Embedded measurement strategy

Measurement Framework Development



03

Embedded measurement strategy

Measurement Framework

Analytics Handoff



Measurement Framework

Cadenced Review



Measurement Framework Centralization

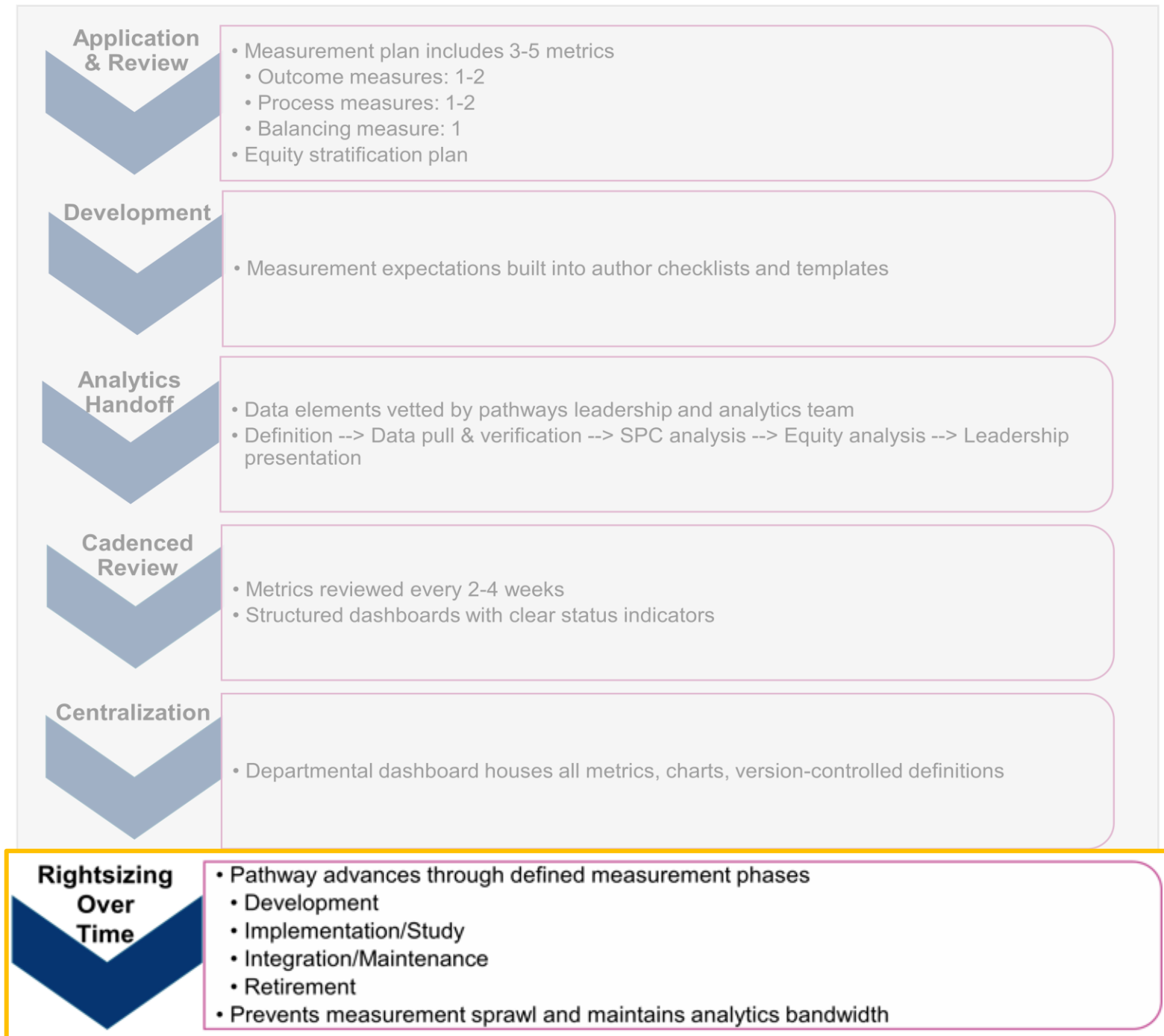


03

Embedded
measurement
strategy

Measurement Framework

Rightsizing Over Time



03

Embedded
measurement
strategy

Data Analysis & Sharing

- Pathway metrics are added to the DoP internal review schedule once development begins

Internal Measurement Review Feedback Form

DoP Review Schedule

Monthly	Every 3 Months	Every 6 Months
1. Pathway in development or launched <6 months 2. Measures in development	1. Pathway launched >6 months ago 2. Measures in development 3. Related active improvement	1. Pathway launched >6 months ago 2. Measures established 3. Related active improvement



Once the pathway is embedded into practice, we recommend retiring measurement.

Boston Children's Hospital

Department of Pediatrics

Quality Program

Where the world comes for answers

Department of Pediatrics Clinical Pathways Program

Internal Measurement Review Feedback Form

Background: The DoP QI team reviews clinical pathways measures regularly to monitor progress and discuss findings. Following the review, we will share the data updates, summary and suggested action steps with the pathway champion(s) to solicit feedback at your next local pathway-related meeting.

Clinical Pathway Name: Lead Poisoning

Clinical Pathway Champion(s): Marissa Hauptman, Alan Woolf

DoP QIC: Amberly Cheng

Date of Review: 02/26/26

Expected Meeting Date to Share Feedback with Champions: TBD

Link to Updated SPC Charts: <https://app.smartsheet.com/b/publish?EQBCT=8c153b9c828c4863bb4483dc144801>

Discussion Topics and Details:

Outcome Measures:
% of repeat labs with any decrease (3.5 or more)

Process Measures:
% of patients who received a lead screening within the last 5 months by the time they turned 13 months
% of patients who received a lead screening within the last 12 months by the time they turned 30 months
% of patients who received a lead screening within the last 12 months by the time they turned 42 months
% of patients who had a 3.5 mg/dL or higher lead level and got a repeat lead lab within 7 months

Balancing Measures (if applicable):
N/A

Implementation Details:
Interpretation of Measurement Progress-
We commend you for the sustained improvement on your process measures that either meet or exceed your targets. For your outcome measure, we recommend clarifying your goal, whether it is patients with a level of 3.5 above seeing any decrease vs. the patient population seeing at least a 20% decrease. Also, do you have a target for this? In addition, we recommend refining the annotations on your charts and consolidating to the interventions that had the most impact. Finally, we are interested in learning more about how you determined the metrics to track: are these national metrics for your patient population?
Implementation/PDSA Status-
It is clear that your hard work in implementing multiple interventions, including provider scorecards this past summer, have helped sustain your improvement on the lead screening process. We are excited to learn how integrating an RN care coordination initiative for these patients will continue to help maintain your progress and improve outcomes. We also are thrilled you will plan to publish this great work once you retire this project after your last intervention implementation.

Summary/Next Steps:
Your team has demonstrated strong and sustained improvement on key process measures, consistently meeting or exceeding established targets. To strengthen your outcome measure, the next step is to clarify the goal—specifically, whether you aim for any decrease among patients with levels above 3.5 or a targeted reduction of at least 20%—and to identify a concrete target for this metric. We also recommend refining the annotations on your charts to highlight only the interventions that had the greatest impact. Your continued commitment, including the use of provider scorecards and your upcoming integration of RN care coordination, shows meaningful progress in improving lead screening performance and patient outcomes. We look forward to seeing how these final interventions contribute to sustained success and are excited about your intention to publish this important work upon project completion. We will plan to retire the review of your process metrics with our pathways team and can connect with you on your outcome measure progress in around 6 months from now.

Safety & Quality Dashboard (SQuID)



Where the world comes for answers

DEPARTMENT OF PEDIATRICS SAFETY & QUALITY PROGRAM CLINICAL PATHWAYS OVERVIEW

[Click here to access the BCH Clinical Pathways Library](#)

[Return to DoP Safety & Quality Program Overview Page](#)

Annual Report AY25

AY 2025 ANNUAL REPORT

Department of Pediatrics Clinical Pathways

Clinical Pathway Related Improvement Projects

Developmental Medicine

Improving outcomes for patients with a diagnosis of ADHD

Gastroenterology, Hepatology & Nutrition

Improving care of patients with Acute Severe Ulcerative Colitis

General Pediatrics Ambulatory

Depression Screening Clinical Pathway

Genetics & Genomics

Improving Care for Patients with Hyperammonemia

Hematology/Oncology

Decreasing Antibiotic Duration for Hospitalized Patients with Fever & Neutropenia

Hospital Medicine

Implementing enteral hydration and nutrition via NGT in children hospitalized with bronchiolitis

Infectious Diseases

Improving diagnostic stewardship for Clostridioides difficile testing

Development and Implementation Resources

Author Checklist

Implementation Process Map

Measurement Phases

Sample Timeline for Developing a Pathway

Measurement								
Dashboard*								
*Click here to access DoP QI measurement phase definitions								
Department/ Division	Associated Clinical Pathway	Measure	Phase	Baseline	FY23 Q1	FY23 Q2	FY23 Q3	FY23 Q4
Infectious Diseases	Clostridioides difficile Infection Diagnosis and Management	Percentage of C. difficile tests sent on patients who are receiving laxatives	Active	17%	11%	15%	13%	15%
PHM & ICC IP	Aspiration Pneumonia	Percent of patients with aspiration pneumonia on PHM or CCS with appropriate antibiotic usage within 24 hours of admission	In development	N/A	New Initiative	New Initiative	In Development	In Development
PHM & ICC IP	Aspiration Pneumonia	Percent of patients with aspiration pneumonia on PHM or CCS with Powerplan used	In development	N/A	New Initiative	New Initiative	In Development	In Development
PHM & ICC IP	Bronchiolitis, Inpatient	Bronchiolitis Patients Transferred to ICU +	Active	-	Chart Review	N/A	N/A	N/A
PHM & ICC IP	Bronchiolitis, Inpatient	Eligible Patients with NGT Placed for Feeding/Hydration †	Active	-	2.5	N/A	N/A	N/A
PHM & ICC IP	Orbital Cellulitis Management	Length of stay in days for patients with orbital cellulitis (lower is better)	On hold	3.44	N/A	N/A	N/A	N/A
PHM & ICC IP	Orbital Cellulitis Management	Percent of patients with orbital cellulitis on vancomycin (lower is better)	On hold	71%	N/A	N/A	N/A	N/A
PHM & ICC IP	Psychosis, New Onset	Percent of patients with new onset psychosis with a neurology consult (higher is better)	In development	71%	See Comments	In Development	In Development	In Development
PHM & ICC IP	Psychosis, New Onset	Percent of patients with new onset psychosis with appropriate pathway use (higher is better)	In development	21%	See Comments	In Development	In Development	In Development
PHM & ICC IP	Psychosis, New Onset	Percent of patients with new onset psychosis with initial screening labs complete (higher is better)	In development	25%	See Comments	In Development	In Development	In Development

- Internal Measurement Reviews
- Aspiration Pneumonia 5/5/25

Bronchiolitis, Inpatient 9/17/25

Lead Poisoning 2/26/26

Fever, Stem Cell Transplant 9/17/25

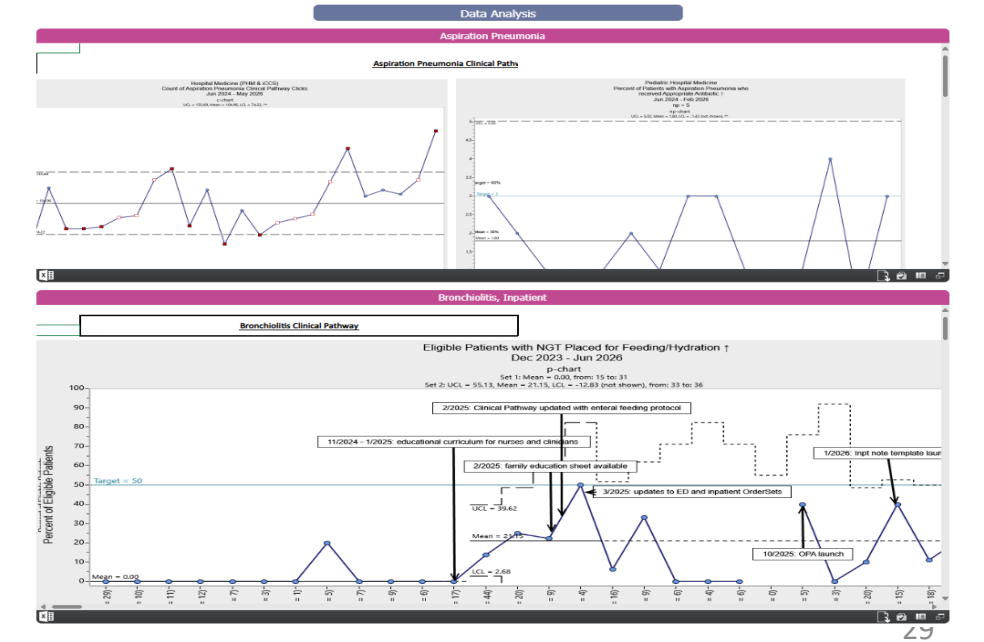
Aspiration Pneumonia 2/26/26

Kawasaki Disease (KD) Management, Inpatient 5/5/25

Ulcerative Colitis, Severe Acute 10/30/25

Bronchiolitis, Inpatient 3/30/26

Fever, Stem Cell Transplant 3/30/26



04

Implementation Infrastructure

Implementation Strategies*

04

Implementation infrastructure

Awareness



- Nursing Policy Pearls / Prescriber distribution lists
- Clinic posters
- Situation Background Assessment Recommendation Report (SBAR)
- Cornerstone Modules / Q-stream Surveys
- Sharing Baseline Data

Agreement



- Faculty and Staff Provider Meetings
- Committee Meetings
- Senior Clinical Leader Approval
- Practice Quality and Outcomes Committee

Adoption



- Patient Education Handouts
- EMR Ordersets / Panels
- Decision support / pop-up alerts
- EMR Autotext (dot-phrases) and SmartForms/SmartText with SmartElements to facilitate documentation and data entry

Adherence



- Aggregated data / monitoring outcomes over time
- Individualized feedback of data
- Pathway Utilization Dashboard
- Biannual Review / Pathway Maintenance

Safe

Timely

Effective

Efficient

Equitable

Patient Centered



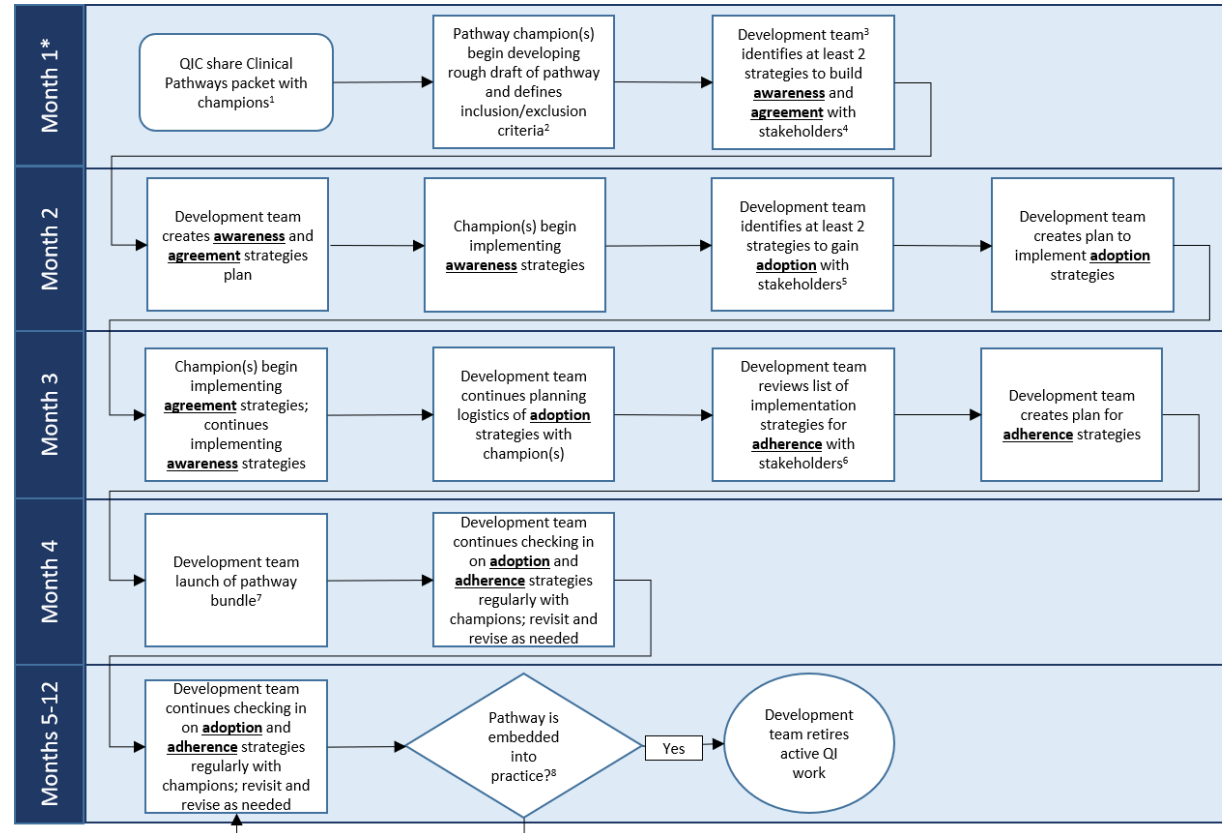
Department of Pediatrics
Quality Program

*Reference: BCH PPSQ Clinical Pathway Lifecycle

Implementation Process

04

Implementation
infrastructure



Safe

Timely

Effective

Efficient

Equitable

Patient Centered



Department of Pediatrics
Quality Program

* Prior to start of process, plan at least 4 meetings (1 per month)

Implementation Outcomes

04

Implementation
infrastructure

Outcome	Intervention
Acceptability	Stakeholder engagement, pathway review
Adoption	Provider uptake, Epic ordersets
Appropriateness	Evidence review, champion development
Feasibility	Workflow design, interdisciplinary review
Fidelity	Adherence monitoring, dashboards
Penetration	Pathway utilization – click rates, orderset use
Sustainability	Biannual review, maintenance, retirement

Safe

Timely

Effective

Efficient

Equitable

Patient Centered



Department of Pediatrics
Quality Program

05

Lifecycle Management & Sustainability

Pathway Content Updates



> Pediatrics. 2026 Jan 7:e2025071049. doi: 10.1542/peds.2025-071049. Online ahead of print.

Improving Pediatric Concussion Management in the Primary Care Setting

Corinna J Rea^{1 2}, Rachel Sklar¹, Eli Sprecher^{1 2}, Grace Chi^{1 2}, Alison C Shea¹, Michael A Beasley^{2 3 4}, Karameh Kuemmerle^{2 5}, Maria Pearl^{1 2}, Michaela E Nolan⁶, Rebecca Hirsch^{1 7}, Barbara Hernandez¹, Anthony Dekermanji¹, Shannon Regan¹, Alexandra Epee-Bounya^{1 2}, Amy Starmer^{1 2 8}

Affiliations + expand
PMID: 41494633 DOI: 10.1542/peds.2025-071049

FULL TEXT LINKS

AAP Publications

ACTIONS

Cite

Collections

Permalink

PAGE NAVIGATION

American Academy of Pediatrics
shopAAP Boston Children's Hospital Create Account

AAP Publications Search...

PEDIATRICS® Content Authors/Reviewers Collections Multimedia Blogs

Volume 151, Issue 1
January 2023

QUALITY REPORTS | DECEMBER 29 2022

Quality Improvement Initiative to Improve Timing of Enteral Feeds in Pediatric Acute Pancreatitis **FREE**

Kate Templeton, MD; Jenny Chan Yuen, MSPH; Caitlin Lenz, CPHQ; Alison R. Mann, BA; Haley S. Friedler, MPH; Romy Yim, MBA; Maria Alfieri, MPH; Amy J. Starmer, MD, MPH; Amit S. Grover, MB BCh, BAO

Address correspondence to Kate Templeton, MD, Division of Gastroenterology, Hepatology, and Nutrition, Boston Children's Hospital, 300 Longwood Ave, Boston, MA 02115. E-mail address: kate.templeton@childrens.harvard.edu

Pediatrics (2023) 151 (1): e2022056700.

American Academy of Pediatrics
shopAAP Boston Children's Hospital Create Account

AAP Publications Search...

PEDIATRICS® Content Authors/Reviewers Collections Multimedia Blogs

Volume 149, Issue 2
February 2022

QUALITY REPORTS | JANUARY 20 2022

Safely Reducing Hospitalizations for Anaphylaxis in Children Through an Evidence-Based Guideline

Lukas K. Gaffney, MD, MPH; John Porter, MBA; Megan Gerling, MPH; Lynda C. Schneider, MD; Anne M. Stack, MD; Dhara Shah, PharmD, BCPS; Kenneth A. Michelson, MD, MPH

THE JOURNAL OF PEDIATRICS • www.jpeds.com

ORIGINAL ARTICLES

A Quality Improvement Initiative to Reduce Abdominal X-ray use in Pediatric Patients Presenting with Constipation

Maireade E. McSweeney, MD, MPH; Jenny Chan Yuen, MSPH; Patricia Meleedy-Rey, MPH, MBA; Katherine Day, MPA; and Samuel Nurko, MD, MPH

The Journal of Rheumatology

Home Content Resources Subscribers About Us Contact Us

Search Journal English Advanced Search

Research Article | Pediatric Rheumatology

An Evidence-Based Guideline Improves Outcomes for Patients With Hemophagocytic Lymphohistiocytosis and Macrophage Activation Syndrome

Maria L. Taylor, Kacie J. Hoyt, Joseph Han, Leslie Benson, Siobhan Case, Mia T. Chandler, Margaret H. Chang, Craig Platt, Ezra M. Cohen, Megan Day-Lewis, Fatma Dedeoglu, Mark Gorman, Jonathan S. Hausmann, Erin Janssen, Pui Y. Lee, Jeffrey Lo, Gregory P. Priebe, Mindy S. Lo, Ezra Meidan, Peter A. Nigrovic, Jordan E. Roberts, Mary Beth F. Son, Robert P. Sundel, Maria Alfieri, Jenny Chan Yuen, Damilola M. Shobiye, Barbara Degar, Joyce C. Chang, Olha Halyabar, Melissa M. Hazen and Lauren A. Henderson

The Journal of Rheumatology September 2022, 49 (9) 1042-1051, DOI: https://doi.org/10.3899/jrheum.211219

SAFETY • QUALITY • SAFETY • HEALTH

PQS QUALITY & SAFETY

Articles & Issues Podcasts For Authors Journal Info

INDIVIDUAL QI PROJECTS FROM SINGLE INSTITUTIONS

Outline Images Download

Impact of a Bronchiolitis Clinical Pathway on Management Decisions by Preferred Language

Rosen, Robert H. MD; Monuteaux, Michael C. ScD; Stack, Anne M. MD; Michelson, Kenneth A. MD, MPH; Fine, Andrew M. MD, MPH

Author Information

Pediatric Quality and Safety 9(1):p e714, January/February 2024. | DOI: 10.1097/pq9.0000000000000714

American Academy of Pediatrics
shopAAP Boston Children's Hospital Create Account

AAP Publications Search...

PEDIATRICS® Content Authors/Reviewers Collections Multimedia Blogs

Volume 145, Issue 2
February 2020

QUALITY REPORTS | FEBRUARY 01 2020

A Quality Improvement Initiative to Reduce Gastrostomy Tube Placement in Aspiring Patients

Maireade E. McSweeney, MD, MPH; Patricia Meleedy-Rey, MPH, MBA; Jessica Kerr, MPH; Jenny Chan Yuen, MSPH; Gregory Fournier, MPH; Kerri Norris, BS; Kara Larson, MS, CCC-SLP; Rachel Rosen, MD, MPH

Address correspondence to Maireade E. McSweeney, MD, MPH, Aerodigestive Center, Division of Gastroenterology, Hepatology and Nutrition, Boston Children's Hospital, 300 Longwood Ave, Boston, MA 02115. E-mail: maireade.mcsweeney@childrens.harvard.edu

QUESTIONS/DISCUSSION

